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B.D.
J-p-02

Date: February 11, 2002

To: U.S. Patent and Trademark Office

Attention: Clerk of the U.S. Patent Office

Facsimile No.: 703-308-7751

Serial No.: 09/923,984

Client No.: 1732 (42059-01170)

From: Kenneth J. Johnson, Esq.

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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

RUPE, et al.

Serial No.: 09/923,984

Filed: August 7, 2001

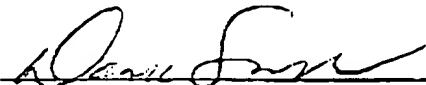
Atty. File No.: 1732(42059-01170)

For: "METHOD AND SYSTEM FOR
CALLING QUEUEING AND
CUSTOMER APPLICATION
INTERACTION"

) Group Art Unit:

) Examiner:

) SECOND REQUEST FOR FILING
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<p align="center">CERTIFICATE OF FACSIMILE TRANSMISSION</p> <p>I hereby certify that this paper is being transmitted <i>Via Facsimile</i> @ 703-308-7751 to the U.S. Patent and Trademark Office on February 11, 2002.</p> <p>Signature:  Daximara Sanchez</p>

Assistant Commissioner for Patents
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Dear Sir:

The above-identified U.S. patent application was filed with the U.S. Patent and Trademark Office on August 7, 2001. To date, a filing receipt has not been received for this application. It is respectfully requested that a filing receipt be issued on this application and forwarded to the undersigned.

Respectfully submitted,

MARSH FISCHMANN & BREYFOGLE LLP

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Bib Data Sheet

CONFIRMATION NO. 3566

SERIAL NUMBER 09/923,984	FILING DATE 08/07/2001 RULE	CLASS 379	GROUP ART UNIT 2642	ATTORNEY DOCKET NO. 1732 (42059-01170)	
APPLICANTS Jason Rupe, Lafayette, CO; Earl Tegan, Lakewood, CO; ** CONTINUING DATA ***** None K.L. ** FOREIGN APPLICATIONS ***** None K.L.					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 09/13/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY CO	SHEETS DRAWING 4	TOTAL CLAIMS 16	INDEPENDENT CLAIMS 2
ADDRESS 22193					
TITLE Method and system for call queueing and customer application interaction					
FILING FEE RECEIVED 710	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		